

Bhutan Post deliver online goods ordered from [www.amazon.in](http://www.amazon.in) across the country. You just need to give our address details as below:

**Customers can purchase goods from amazon.in using the following address:**

Full Name: Customer's name, address and mobile number

Mobile Number - 7003808367

PinCode - 700069

Flat, House no, building... - C/o Sanjoy Das, Manager Bhutan Post

Area, colony, street, sector unit- Dharamtala Esplanade L-20 Bhutan Post  
Bus Ticket Counter

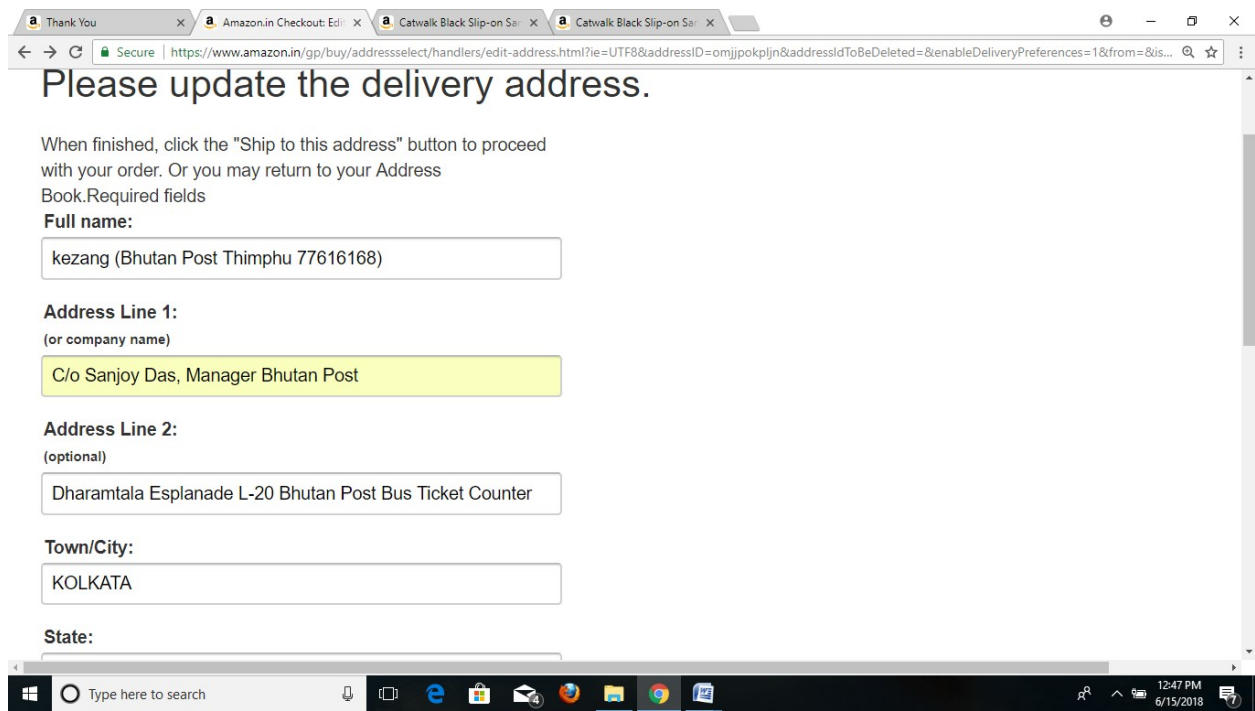
Landmark e.g. near apollo hospital- Near Esplanade crossing inside L-20 bus terminal

Town/City: Kolkata

State: WEST BENGAL

Country: India

**For example, if Kezang who is in Thimphu makes order, the address field shall look like the following screenshot:**



State:  
WEST BENGAL

Pincode:  
700069

Country/Region:  
India

Mobile number: [\(Learn more\)](#)  
7003808367

**Additional Address Details** [\(What's this?\)](#)  
Preferences are used to plan your delivery. However, shipments can sometimes arrive early or later than planned.

Landmark:  
near Esplanade crossing inside L-20 bus terminal

Address Type:  
Office/Commercial (10 AM - 5 PM delivery)

Your goods can be collected from the post office in your locality after you receive notification from our office.

### **Delivery Charges**

Sl No	Weight slab	Rate (Nu)
1	1 kg	100
2	Above 1 kg upto 5 kgs	150
3	Beyond 5 kgs, Nu. 10 for every additional kg or part thereof	

Promotional rate applies throughout the country and is subject to change.

### **Service Charge (Card facility and processing fees) if availed:**

Nu. 10 per order

### **Terms & Conditions:**

#### **Return Policy:**

Returns on the orders shall not be accepted.

**Payment :**

We shall not accept cash on delivery for now. Orders must be made using the card payment.

**Liability Clause:**

Bhutan Post shall not accept the packages at Kolkota, if the package is in torn or tempered condition.

Once Bhutan Post takes over the package from the eCommerce dealer, in case of loss in transit, we shall indemnify lost package with the value of the goods.

**Customs declaration:**

Packages are subjected to customs inspection, as required by the customs rules of the country, and any taxes levied thereof shall be borne by the customers.

**Other terms & conditions**

In addition to the above terms, customers need to follow the other terms and conditions listed in [amazon.in](http://amazon.in)